

IT'S NOT ABOUT US, IT'S ABOUT YOU!



CASE STUDY: STREAMLINING STAFFING FOR LATE SHIFT SUCCESS

Client Background:

Our client, a busy production facility, had traditionally worked with multiple recruitment agencies to meet their staffing needs. When they decided to trial a new late shift, they initially reached out to several agencies—including Clockwork Recruitment—to help fulfil the demand.

The Challenge:

Coordinating across multiple agencies had always been time-consuming and inefficient for the client. The new late shift trial added further pressure, and they needed a reliable solution that would ensure consistent attendance, quality work, and minimal management overhead.

Our Solution:

Clockwork Recruitment proposed a more streamlined approach:

- We requested exclusivity for the late shift trial.
- We had recently partnered with a trusted agency specialising in staffing from the Nepalese community—known for their strong work ethic and reliability.
- We placed a dedicated team leader on-site to manage the group.
- We arranged transportation for the staff to ensure punctuality and reduce logistical concerns.

The Results:

- The team performed exceptionally well over a 14-week period.
- Not a single team member called in sick during the entire trial.
- The client was so impressed by the workers' dedication and performance that they decided to bring them on as permanent employees.

Client Feedback:

The client shared that having one dedicated point of contact and working with a single agency significantly reduced their organisational burden. Communication was easier, faster, and more effective—directly benefiting their production efficiency.

Next Steps:

With a new budget cycle approaching, the client has asked Clockwork Recruitment to provide additional temporary staff to support growing demand.

If you would like to discuss how our services could benefit your business, then please get in touch.

